



Coding, Auditing, and Monitoring

Healthcare systems face increasing scrutiny of coding and billing in a quickly changing and increasingly complex regulatory environment. The effective evaluation of coding and billing compliance is a challenge that has significant ramifications from a regulatory standpoint as well as for a hospital's bottom line. Strengthening revenue cycle management is critical for all healthcare organizations and effective coding is vital to the bottom line.

CHAN Healthcare is Your Comprehensive Solution

Whether it's a prospective or retrospective review, CHAN Healthcare customized coding audits pinpoint areas of vulnerability, allowing your organization to better understand and assess coding performance. We then collaborate with your team to identify work process changes that can help you optimize operational performance.

CHAN Healthcare performs coding and billing compliance audits unique to the healthcare industry, focusing on accuracy of coding and billing documentation.

We also perform revenue charge capture audits and Health Information Management operations audits. A relationship with CHAN Healthcare can provide your organization with:

- Lower rate of claim denials and rejections – minimizing revenue leakage
- Maximized collections since claims are now coded to the right level – improved coding quality
- Improved compliance with your coding guidelines and regulations – reduction of denials
- OIG compliance effectiveness guidance – annual auditing and ongoing monitoring
- Root cause awareness – identifying process improvement opportunities and providing educational assistance for coding staff and physicians

The CHAN Healthcare Difference

CHAN Healthcare has long been an industry leader in providing high-quality coding and compliance audits. Our experienced and credentialed professionals work with you to assess

risk and develop a custom internal audit work plan that focuses on risks specific to your organization. Internal audits include a complete review of medical record documentation, as well as comparison of the original coding and billing to reimbursement received.

Why CHAN Healthcare?

Additional benefits of working with CHAN Healthcare for your coding auditing and monitoring needs include:

- CHAN Healthcare has been performing compliance, revenue charge capture and Health Information Management operations audits for more than ten years
- CHAN Healthcare professionals are specialists in the field and keep abreast of the rapidly changing regulatory environment
- CHAN Healthcare professionals are experienced and knowledgeable in coding and billing compliance as well as payment policy
- CHAN Healthcare utilizes a “no surprises” approach and works collaboratively to identify the root cause for identified issues



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Additional Compliance Services offered by CHAN Healthcare

- Compliance Program Assessment
- Compliance Program Management
- IRO/Self Disclosure
- Excluded Provider Screening Services
- ProTect Software Solution – Proactive Detection of Regulatory Compliance Risk

CHAN Healthcare Certified Coding specialists can leverage data analytics to drill into areas of greatest risk, enhancing our review process and ultimately providing your organization with insights into root causes and actionable results.

About CHAN Healthcare

CHAN Healthcare is dedicated to advancing healthcare organizations through our comprehensive internal audit services and targeted consulting services. With our deep industry knowledge and collaborative approach, we identify opportunities and tailor comprehensive solutions to manage risk and solve complex issues in today’s changing healthcare climate. Formed in 1997, CHAN Healthcare provides internal audit and consulting services to more than 700 hospitals and healthcare organizations, in more than 30 states across the country.

CHAN Healthcare offers comprehensive suites of services and products that help clients mitigate risks, streamline processes and optimize performance. Our extensive expertise within healthcare audit and compliance includes specialized staff dedicated to system development and data analytics. This dedicated staff allows CHAN Healthcare the ability to perform ongoing research and development of new tools and analytics, refinement and expanded use of existing tools, and customization of tools and services.

Our collaborative approach and operating philosophy make us a preferred provider when it comes to improving healthcare system operations. By remaining dedicated to and concentrating our resources on the healthcare industry, CHAN Healthcare is able to be a true source of trust to the healthcare systems we serve.

Contact Information

For additional information, please contact:

Ken Zeko
Senior Vice President, Compliance
+1 214 777 5220
kzeko@chanllc.com