



## Compliance Services

The ever increasing number and complexity of today's government standards magnify the need for maintaining an effective Compliance Program. A well organized approach is essential for staying on track with government regulations and enables the detection and prevention for all levels of non-compliance.

### **CHAN Healthcare is Your Comprehensive Solution**

CHAN Healthcare can work with you to improve the effectiveness of your compliance program. Our extensive healthcare experience and team of compliance professionals, coupled with our integrated and collaborative approach, allow CHAN Healthcare to create customized compliance solutions tailored to each organization's needs. Those solutions include our Compliance Program Advising and Effective Compliance Program Operations management assistance.

### **Compliance Program Consulting**

Our compliance professionals can provide expertise to assist in making your compliance program a vital part of the organization. CHAN Healthcare applies an integrated approach in its compliance consulting services, including the following:

- Assess effectiveness of the current compliance program and offer recommendations to build on strengths and improve weaknesses
- Serve as an Independent Review Organization
- Provide specialized support for complex investigations
- Conduct data analytics to identify trends and potential risk areas
- Perform statistically valid internal audits for repayment purposes

### **Effective Compliance Program Operations**

CHAN Healthcare can provide a qualified Compliance Officer to enhance the effectiveness of your compliance program. Supported by the collective knowledge of CHAN Healthcare, the Compliance Officer works with Management to deliver more comprehensive insight and

coverage in the areas of developing, implementing, and managing an organization's compliance program. Located full-time on-site at your facility, the Compliance Officer position will be responsible for managing an effective compliance program, as outlined by the U.S. Department of Health and Human Services Office of Inspector General, including the following:

- Provide oversight of compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) regulations
- Develop policies and procedures customized for your organization's needs
- Conduct a risk assessment to hone-in on significant compliance risk areas
- Develop an annual compliance work plan
- Manage hotline or other anonymous reporting systems
- Thoroughly investigate identified compliance concerns
- Develop and deliver annual and periodic compliance education
- Conduct excluded provider sanction screening

**Additional Compliance Services offered by CHAN Healthcare:**

- Coding Auditing and Monitoring
- Excluded Provider Screening Services
- ProTect Software Solution – Proactive Detection of Regulatory Compliance Risk
- IRO/Self Disclosure

**Why CHAN Healthcare?**

- **Knowledge** – Utilizing our knowledge and subject matter expertise, CHAN Healthcare will create a compliance program to compliment your in-house team and fit the specific needs of your organization.
- **Experience** – CHAN Healthcare is a highly qualified compliance program professional with more than 15 years experience implementing and coordinating the compliance functions for large healthcare delivery networks to single physician practices.
- **Project Team** – Our multi-disciplinary team has extensive knowledge of business operations, compliance, and risk.
- **Mission Driven** – Our goal is to advance healthcare organizations by assisting our clients in fulfilling their mission.

**About CHAN Healthcare**

CHAN Healthcare is dedicated to advancing healthcare organizations through our comprehensive internal audit services and targeted consulting services. With our deep industry knowledge and collaborative approach, we identify opportunities and tailor comprehensive solutions to manage risk and solve complex issues in today's changing healthcare climate. Formed in 1997, CHAN Healthcare provides internal audit and consulting services to more than 700 hospitals and healthcare organizations, in more than 30 states across the country.

CHAN Healthcare offers comprehensive suites of services and products that help clients mitigate risks, streamline processes and optimize performance. Our extensive expertise within healthcare audit and compliance includes specialized staff dedicated to system development and data analytics. This dedicated staff allows CHAN Healthcare the ability to perform ongoing research and development of new tools and analytics, refinement and expanded use of existing tools, and customization of tools and services.

Our collaborative approach and operating philosophy make us a preferred provider when it comes to improving healthcare system operations. By remaining dedicated to and concentrating our resources on the healthcare industry, CHAN Healthcare is able to be a true source of trust to the healthcare systems we serve.

**Contact Information**

For additional information, please contact:

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